

STELLA TING-TOOMEY

CURRICULUM VITAE

OFFICE:

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C.V. DATE:

March 1, 2009

EDUCATION

- Ph.D. Department of Speech Communication, University of Washington, 1981.
Major Emphasis: Interpersonal-Small Group & Intercultural Communication.
- M.A. Department of Communication Studies, University of Iowa, 1976.
Major Emphasis: Communication Theory & Research.
- B.A. Department of Communication Studies, University of Iowa, 1975.
Major Emphasis: Mass Communication.

UNIVERSITY POSITIONS

- 1992-Present Professor, Department of Human Communication Studies, California State University at Fullerton. **Teaching/Research Areas:**
Intercultural Communication & Intercultural Conflict
- 1989-1992 Associate Professor, Department of Speech Communication, California State University at Fullerton.
- 1987-1989 Associate Professor, Department of Communication, Arizona State University.
- 1981-1987 Assistant Professor, Department of Communication, Rutgers University.

SPECIAL UNIVERSITY HONORS & INVITATIONAL POSITIONS

- 2007-08: California State University, Fullerton: Outstanding Professor Award.
- 2007-08: CSU-23 Campus-wide: The Wang Family Excellence Award --
Outstanding Faculty Professor, California State University System.
- Spring, 2006: Invited Knapp Endowed Chair of Liberal Arts, & Visiting Professorship with
Dept. of Communication Studies, University of San Diego, CA.
- Summer, 2006: Invited Foreign Visiting Professor & Research Fellow of the Graduate School
of Education & Social Psychology, Nagoya University, JAPAN.

COURSES TAUGHT

Intercultural Communication Theory, Intercultural Communication Training, Intercultural Conflict: Theory & Practice, Asian American Communication, Interpersonal Conflict Management, Language Behavior & Communication, Interpersonal Communication, Interpersonal Communication Theory & Method, Small Group Communication, Family Communication, Hybrid Introduction to Human Communication, Advanced Seminar in Communication Theory and Research, Graduate Seminar in Intercultural Communication Theory, Ph.D. Seminar in Language & Message Systems, Ph.D. Seminar in Communication Research Methods, Ph.D. Seminar in Qualitative Research Methods, Ph.D. Seminar in Interpersonal Communication.

SCHOLARLY PUBLICATIONS--BOOKS

Oetzel, J.G., & Ting-Toomey, S. (Eds.). (2006). **The SAGE Handbook of Conflict Communication: Integrating Theory, Research, and Practice**. Thousand Oaks, CA: Sage. [Text Length: 792 pages]

Ting-Toomey, S., & Chung, L.C. (2005). **Understanding Intercultural Communication**. Los Angeles, CA: Roxbury Publishing Company. [Text Length: 404 pages]

UIC Text Supplement: Ting-Toomey, S., Chung, L. C., & Flecky, A. (2005). **Instructor's Manual & Testing Program for UIC**. Los Angeles, CA: Roxbury. [IM Hard Copy Available & On-Line Access: 447 pages].

UIC Text Supplement: Ting-Toomey, S., Chung, L. C., & Flecky, A. (2005). **On-Line UIC Interactive Student Study Guide**. Los Angeles, CA: Roxbury. [Internet Access: www.roxbury.net: app. 360 pages]

Ting-Toomey, S., & Oetzel, J. (2001). **Managing Intercultural Conflict Effectively**. Thousand Oaks, CA: Sage Publications.

Ting-Toomey, S. (1999). **Communicating Across Cultures**. New York: The Guilford Press.

Gao, G., & Ting-Toomey, S. (1998). **Communicating Effectively with the Chinese**. Thousand Oaks, CA: Sage Publications.

Gudykunst, W., Ting-Toomey, S., & Nishida, T. (Eds.).(1996). **Communication in Personal Relationships across Cultures**. Thousand Oaks, CA: Sage.

Gudykunst, W., Ting-Toomey, S., Sudweeks, S., & Stewart, L. (1995). **Building Bridges: Interpersonal Skills for a Changing World**. Boston: Houghton Mifflin Company.

Ting-Toomey, S. (Ed.). (1994). **The Challenge of Facework: Cross-cultural and Interpersonal Issues**. New York: State University of New York-Albany Press.

Korzenny, F., & Ting-Toomey, S. (Eds.). (1992). **Mass Media Effects Across Cultures**. Newbury Park, CA: Sage Publications.

Ting-Toomey, S., & Korzenny, F. (Eds.). (1991). **Cross-cultural Interpersonal Communication**. Newbury Park, CA: Sage Publications.

Korzenny, F., & Ting-Toomey, S. (Eds.). (1990). **Communicating for Peace: Diplomacy and Negotiation across Cultures**. Newbury Park, CA: Sage Publications.

Ting-Toomey, S., & Korzenny, F. (Eds.). (1989). **Language, Communication, and Culture: Current Directions**. Newbury Park, CA: Sage Publications.

Gudykunst, W., & Ting-Toomey, S., with Chua, E. (1988). **Culture and Interpersonal Communication**. Newbury Park, CA: Sage.

Stewart, L., & Ting-Toomey, S. (Eds.).(1987). **Communication, Gender and Sex Roles in Diverse Interaction Contexts**. Norwood, NJ: Ablex Publications.

Gudykunst, W., Stewart, L., & Ting-Toomey, S. (Eds.).(1985). **Communication, Culture, and Organizational Processes**. Beverly Hills, CA: Sage.

Journal Articles/Book Chapters

Ting-Toomey, S. (2009, in press). Intercultural conflict competence: Conceptual approaches and challenges. In D. K. Deardorff (Ed.), **The Sage handbook of intercultural competence**. Thousand Oaks, CA: Sage Publications.

Ting-Toomey, S. (2009, in press). Mindfulness. In R. Jackson (Ed.), **Sage encyclopedia of identity**. Thousand Oaks, CA: Sage Publications.

Motozuka, H., & Ting-Toomey, S. (2009, in press). Intercultural adjustment training: A proposed model and sample application tools. In M. B. Hinner (Ed.), **Freiberger Beitrage zur Interkulturellen und Wirtschaftskommunikation: A Forum for General and Intercultural Business Communication**. Frankfurt am Main, Germany: Peter Lang.

Ting-Toomey, S. (2009). Face negotiation theory. In S. Littlejohn and K. Foss (Eds.), **Encyclopedia of communication theory**. Thousand Oaks, CA: Sage Publications.

Ting-Toomey, S. (2009). Identity theories. In S. Littlejohn and K. Foss (Eds.), **Encyclopedia of communication theory**. Thousand Oaks, CA: Sage Publications.

Ting-Toomey, S. (2009). Anxiety/Uncertainty management theory. In S. Littlejohn and K. Foss (Eds.), **Encyclopedia of communication theory**. Thousand Oaks, CA: Sage Publications.

Ting-Toomey, S. (2009, in press). Intercultural conflict interaction competence: From theory to practice. In M. Guilherme, E. Glaser, & M.C. Mendez-Garcia (Eds.), **The intercultural dynamics of multicultural working**. Clevedon, UK: Multilingual Matters.

- Ting-Toomey, S. (2009). A mindful approach to managing conflicts in intercultural-intimate couples. In T.A. Karis & K. Killian (Eds.), Intercultural couples: Exploring diversity in intimate relationships. (pp. 31-49). New York: Routledge/Taylor & Francis Group.
- Oetzel, J., Garcia, A., & Ting-Toomey, S. (2008). An analysis of the relationships among face concerns and facework behaviors in perceived conflict situations: A four-culture investigation. International Journal of Conflict Management, 19(4), 382-403.
- Ting-Toomey, S. (2008). Promoting intercultural communication competencies in the 21st century. In N. Jooste & M. Neale-Shutte (Eds.), Internationalisation and multiculturalism (pp. 6-25). Port Elizabeth, SOUTH AFRICA: Nelson Mandela Metropolitan University.
- Ting-Toomey, S. (2008). Intercultural facework collision and social interaction. In F. Bargiela-Chiappini & M. Haugh (Eds.), Face, communication and social interaction. London: Equinox Publishing.
- Ting-Toomey, S. (2008). Intercultural conflict styles and facework. In W. Donsbach (Ed.), The international encyclopedia of communication, Volume VI (pp. 2333-2337). Oxford, UK & Malden, MA: Wiley-Blackwell Publishing.
- Ting-Toomey, S. (2007). Intercultural conflict training: Theory-Practice approaches and research challenges. Journal of Intercultural Communication Research, 36(3), pp. 255-271.
- Ting-Toomey, S. (2007). Book Review of "Facework: Bridging Theory with Practice" Text authored by Kathy Domenici and Stephen W. Littlejohn. Journal of Communication, 57 (4), pp. 807-808.
- Ting-Toomey, S. (2007). Researching intercultural conflict competence: Some promising lenses. Journal of International Communication, 13 (2), pp. 7-30.
- Ting-Toomey, S., & Takai, J. (2006). Explaining intercultural conflict: Promising approaches and directions. In J.G. Oetzel & S. Ting-Toomey (Eds.), The Sage handbook of conflict communication (pp. 691-723). Thousand Oaks, CA: Sage.
- Oetzel, J.G., Ting-Toomey, S., & Rinderle, S. (2006). Conflict communication in contexts: A social ecological perspective. In J.G. Oetzel & S. Ting-Toomey (Eds.), The Sage handbook of conflict communication (pp. 727-739). Thousand Oaks, CA: Sage.
- Ting Toomey, S. (2005). The matrix of face: An updated face-negotiation theory. In W. Gudykunst (Ed.), Theorizing about intercultural communication (pp. 71-92). Thousand Oaks, CA: Sage.
- Ting Toomey, S. (2005). Identity negotiation theory: Crossing cultural boundaries. In W. Gudykunst (Ed.), Theorizing about intercultural communication (pp. 211-233). Thousand Oaks, CA: Sage.
- Ting-Toomey, S. (2004). Translating conflict face-negotiation theory into practice. In D. Landis, J., Bennett, & M. Bennett (Eds.), Handbook of Intercultural Training, 3rd edition (pp. 217-248). Thousand Oaks, CA: Sage.
- Ting-Toomey, S. (2003). Teaching mindful intercultural conflict management: A mindful approach. In N. Boyacigiller, R. Goodman, & M. Phillips (Eds.), Crossing cultures: Lessons from Master Teachers (pp. 253-268). London: Routledge.

Ting-Toomey, S., & Oetzel, J. (Online). Intercultural conflict. In W. Hart, E. Rogers, & K. Kandath (Eds.), Online Encyclopedia of Intercultural Relations.

Oetzel, J. G., & Ting-Toomey, S. (2003). Face concerns in interpersonal conflict: A cross-cultural empirical test of the face-negotiation theory. Communication Research, 30, 599-624.

Oetzel, J., Ting-Toomey, S., Chew-Sanchez, M., Harris, R., Wilcox, R., & Stumpf, S. (2003). Face and facework in conflicts with parents and siblings; A cross-cultural comparison of Germans, Japanese, Mexicans, and U.S. Americans. Journal of Family Communication, 3, 67-93.

Ting-Toomey, S., & Oetzel, J. (2002). Cross-cultural face concerns and conflict styles: Current status and future directions. In W. Gudykunst & B. Mody (Eds.), Handbook of International & Intercultural Communication (pp. 143-163). Thousand Oaks, CA: Sage.

Hoppe-Nagao, A., & Ting-Toomey, S. (2002). Relational dialectics and management strategies in marital couples: A qualitative study. Southern Communication Journal, 67, 142-159.

Ting-Toomey, S., Oetzel, J., & Yee-Jung, K. (2001). Self-construal types and conflict management styles. Communication Reports, 14, 87-104.

Oetzel, J., Ting-Toomey, S., Masumoto, T., Yokochi, Y., Pan, X, Takai, J., & Wilcox, R. (2001). Face behaviors in interpersonal conflicts: A cross-cultural comparison of Germany, Japan, China, and the United States. Communication Monographs, 68, 235-258.

Oetzel, J., Ting-Toomey, S., Yokochi, Y., Masumoto, T., & Takai, J. (2000). A typology of facework behaviors in conflicts with best friends and relative strangers. Communication Quarterly, 48, 397-419.

Ting-Toomey, S., Yee-Jung, K., Shapiro, R., Garcia, W., Wright, T., & Oetzel, J. (2000). Ethnic/cultural identity salience and conflict styles in four U.S. ethnic groups. International Journal of Intercultural Relations, 24, 47-81.

Ting-Toomey, S. (1999). Face and facework. In J. Mio, J. Trimble, P. Arredondo, H. Cheatham, D. Sue (Eds.), Key words in multicultural interventions (pp.125-127). Westport: Greenwood Press.

Chung, L., & Ting-Toomey, S. (1999). Ethnic identity and relational expectations among Asian Americans. Communication Research Reports, 16, 157-166.

Ting-Toomey, S. (1998). Intercultural conflict competence. In J. Martin, T. Nakayama, & L. Flores (Eds.), Readings in cultural contexts (pp. 401-414). Mountain View, CA; Mayfield. [An excerpted chapter from: W. Cupach & D. Canary (Eds.), Competence in interpersonal conflict. New York: McGraw-Hill.]

Ting-Toomey, S., & Kurogi, A. (1998). Facework competence in intercultural conflict: An updated face-negotiation theory. International Journal of Intercultural Relations, 22, 187-225.

Ting-Toomey, S. (1997). An intercultural journey: The four seasons. In M. Bond (Ed.), Working at the interface of cultures (pp. 202-215). London: Routledge.

Ting-Toomey, S. (1997). Intercultural conflict competence. In W. Cupach & D. Canary (Eds.), Competence in interpersonal conflict (pp. 120-147). New York: McGraw-Hill.

van Dijk, T., Ting-Toomey, S., Smitherman, G., & Troutman, D. (1996). Discourse, ethnicity, culture and racism. In T. van Dijk (Ed.), Discourse: A multidisciplinary introduction. London: Sage.

Gudykunst, W., Matsumoto, Y., Ting-Toomey, S., Nishida, T., Kim, K., & Heyman, S. (1996). The influence of cultural individualism-collectivism, self construals, and individual values on communication styles across cultures. Human Communication Research, 22, 510-543.

Ting-Toomey, S., & Chung, L. (1996). Cross-cultural interpersonal communication: Theoretical trends and research directions. In W. Gudykunst, S. Ting-Toomey, & T. Nishida (Eds.), Communication in personal relationships across cultures (pp. 237-261). Thousand Oaks, CA: Sage.

Gudykunst, W., & Ting-Toomey, S. (1996). Communication in personal relationships across cultures: An introduction. In W. Gudykunst, S. Ting-Toomey, & T. Nishida (Eds.) (1996). Communication in personal relationships across cultures (pp. 3-16). Thousand Oaks, CA: Sage.

Gao, G., Ting-Toomey, S., & Gudykunst, W. (1996). Chinese communication. In M. Bond (Ed.), Handbook of Chinese psychology (pp. 280-293). Hong Kong: Oxford University Press.

Ting-Toomey, S. (1994). Managing conflict in intimate intercultural relationships. In D. Cahn (Ed.), Intimate conflict in personal relationships (pp. 47-77). Hillsdale, NJ: Lawrence Erlbaum.

Ting-Toomey, S. (1994). Managing intercultural conflicts effectively. In L. Samovar & R. Porter (Eds.), Intercultural communication: A Reader, 7th ed., (pp. 360-372). Belmont, CA: Wadsworth.

Ting-Toomey, S. (1994). Face and facework: An introduction. In S. Ting-Toomey (Ed.), The Challenge of facework: Cross-cultural and interpersonal issues (pp. 1-14). New York: State University of New York-Albany Press.

Ting-Toomey, S., & Cocroft, B.-A. (1994). Face and facework: Theoretical and research issues. In S. Ting-Toomey (Ed.), The challenge of facework: Cross-cultural and interpersonal issues (pp. 307-340). New York: State University of New York-Albany Press.

Cocroft, B.-A., & Ting-Toomey, S. (1994). Facework in Japan and the United States. International Journal of Intercultural Relations, 18, 469-506.

Ting-Toomey, S. (1993). Communication resourcefulness: An identity-negotiation perspective. In R. Wiseman & J. Koester (Eds.), Intercultural communication competence (pp. 72-111). Newbury Park, CA: Sage.

Ting-Toomey, S. (1993). Book Review of Managing conflict in organizations (2nd edition) authored by M. Afzalur Rahim. The International Journal of Conflict Management, 4.

Ting-Toomey, S. (1992). Intercultural communication. In L. Lederman (Ed.), Communication pedagogy: Approaches to teaching undergraduate courses in communication (pp. 157-171). Norwood, NJ: Ablex.

Ting-Toomey, S. (1991). Intimacy expressions in three cultures: France, Japan, and the United States. International Journal of Intercultural Relations, 15, 29-46.

Ting-Toomey, S. (1991). Cross-cultural interpersonal communication: An introduction. In S. Ting-Toomey & F. Korzenny (Eds.), Cross-cultural interpersonal communication (pp. 1-8). Newbury Park, CA: Sage.

- Ting-Toomey, S., Gao, G., Trubisky, P., Yang, Z., Kim, H.S., Lin, S. L., & Nishida, T. (1991). Culture, face maintenance, and styles of handling interpersonal conflict: A study in five cultures. The International Journal of Conflict Management, 2, 275-296.
- Gudykunst, W.B., Gao, G., Sudweeks, S., Ting-Toomey, S., & Nishida, T. (1991). Developmental themes in opposite-sex Japanese-North American relationships. In S. Ting-Toomey & F. Korzenny (Eds.), Cross-cultural interpersonal communication (pp. 230-258). Newbury Park, CA: Sage.
- Trubisky, P., Ting-Toomey, S., & Lin, S. L. (1991). The influence of individualism-collectivism and self-monitoring on conflict styles. International Journal of Intercultural Relations, 15, 65-84.
- Gudykunst, W., Ting-Toomey, S., & Wiseman, R. (1991). Taming the beast: Designing a course in intercultural communication. Communication Education, 11, 257-279.
- Nishida, T., Stewart, L., Ting-Toomey, S., & Gudykunst, W. (1991). Communicative responses to problematic situations in Japanese organizations. Studies on International Relations, 11, 257-279.
- Ting-Toomey, S., & Cole, M. (1990). Intergroup diplomatic communication: A face-negotiation perspective. In F. Korzenny & S. Ting-Toomey (Eds.), Communicating for peace: Diplomacy and negotiation across cultures (pp. 77-95). Newbury Park, CA: Sage.
- Gudykunst, W., & Ting-Toomey, S. (1990). Ethnic identity, language, and communication breakdowns. In H. Giles & P. Robinson (Eds.), Handbook of language and social psychology (pp. 307-327). London: Wiley.
- Sudweeks, S., Gudykunst, W.B., Ting-Toomey, S., & Nishida, T. (1990). Developmental themes in Japanese-North American relationships. International Journal of Intercultural Relations, 14, 207-233.
- Japanese version: Nishida, T., Sudweeks, S., Gudykunst, W.B., Ting-Toomey, S., & Yoshizawa, T. (1989). Nihonjin to Beikokujin no taijinkankei ni okeru tena to shimmitsudo (Developmental themes and intimacy in Japanese American interpersonal relations). Studies on International Relations, 9 (3), 135-153.
- Ting-Toomey, S. (1989). Culture and interpersonal relationship development: Some conceptual issues. In J. Andersen (Ed.), Communication yearbook 12 (pp. 371-382). Newbury Park, CA: Sage.
- Ting-Toomey, S. (1989). Identity and interpersonal bonding. In M. Asante & W. Gudykunst (Eds.), Handbook of international and intercultural communication (pp. 351-373). Newbury Park, CA: Sage.
- Ting-Toomey, S. (1989). Language, communication, and culture: An introduction. In S. Ting-Toomey & F. Korzenny (Eds.), Language, communication, and culture: Current directions (pp. 9-15). Newbury Park, CA: Sage.
- Gudykunst, W., Ting-Toomey, S., Hall, B., & Schmidt, K. (1989). Language and intergroup communication. In M. Asante & W. Gudykunst (Eds.), Handbook of international and intercultural communication (pp. 145-162). Newbury Park, CA: Sage.
- Ting-Toomey, S. (1988). Rhetorical sensitivity style in three cultures: France, Japan and the United States. Central States Speech Communication Journal, 38, 28-36.

- Ting-Toomey, S. (1988). Intercultural conflicts: A face-negotiation theory. In Y. Kim & W. Gudykunst (Eds.), Theories in intercultural communication (pp. 213-235). Newbury Park, CA: Sage.
- Ting-Toomey, S. (1988). Intergroup communication and intergroup simulation in low context and high context cultures. In D. Crookall & D. Saunders (Eds.), Communication and simulation: From two fields to one theme (pp. 169-176). Clevedon, England: Multilingual Matters.
- Ting-Toomey, S., & Gao, G. (1988). Intercultural adaptation process in Japan: Perceived similarity, self-consciousness, and language competence. World Communication, 17, 193-206.
- Gudykunst, W., & Ting-Toomey, S. (1988). Culture and affective communication. American Behavioral Scientist, 31, 384-400.
- Koike, H., Gudykunst, W., Stewart, L., Ting-Toomey, S., & Nishida, T. (1988). Communication openness, satisfaction, and length of employment in Japanese organizations. Communication Research Reports, 5, 97-102.
- Ting-Toomey, S. (1987). The "root metaphor" orientations: Implications for intercultural communication researchers. In S. Thomas (Ed.), Culture and communication: Methodology, behavior, artifacts and institutions (pp. 27-34). Norwood, NJ: Ablex.
- Ting-Toomey, S. (1987). The pragmatics of gender-related communication. In L. Stewart & S. Ting-Toomey (Eds.), Communication, gender and sex roles in diverse interaction contexts (pp. 1-8). Norwood, NJ: Ablex.
- Ting-Toomey, S. (1986). Conflict communication styles in black and white subjective cultures. International and Intercultural Communication Annual, 10, 75-88.
- Ting-Toomey, S. (1986). Interpersonal ties in intergroup communication. In W. Gudykunst (Ed.), Intergroup communication (pp. 114-126). London: Edward Arnold.
- Stewart, L., Gudykunst, W., Ting-Toomey, S., & Nishida, T. (1986). The effect of decision-making style on openness and satisfaction within Japanese organizations. Communication Monographs, 53, 236-251.
- Ting-Toomey, S. (1986). Japanese communication patterns: Insider versus the outsider perspective. World Communication, 15, 113-126.
- Ting-Toomey, S. (1985). Toward a theory of conflict and culture. In W. Gudykunst, L. Stewart, & S. Ting-Toomey (Eds.), Communication, culture, and organizational processes (pp. 71-86). Beverly Hills, CA: Sage.
- Ting-Toomey, S. (1984). Qualitative research: An overview. International and Intercultural Communication Annual, 8, 169-184.
- Ting-Toomey, S. (1984). Perceived decision-making power and marital adjustment. Communication Research Reports, 1, 15-20.
- Ting-Toomey, S. (1984). Communication of love and decision-making power in dating relationships. Communication, 31, 17-30.

Ting-Toomey, S. (1984). Book Review of Intercultural communication theory: Current perspectives edited by W. Gudykunst. International Journal of Intercultural Relations, 8, 229-231.

Ting-Toomey, S. (1984). Intercultural misunderstanding: An interpretive analysis. In J. Nivette (Ed.), 7th World Congress of Applied Linguistics Proceedings (pp. 259-260). Brussels, Belgium: AILA Brussels Publications.

Ting-Toomey, S. (1983). An analysis of verbal communication patterns in high and low marital adjustment groups. Human Communication Research, 9, 306-319.

Ting-Toomey, S. (1983). Coding conversation between intimates: A validation study of the Intimate Negotiation Coding System (INCS). Communication Quarterly, 31, 69-77.

Ting-Toomey, S. (1982). Book Review of Ethical perspectives and critical issues in intercultural communication edited by N. Asuncion-Lande. Journal of Applied Communication Research, 10, 170-171.

Ting-Toomey, S. (1981). Ethnic identity and close friendship in Chinese- American college students. International Journal of Intercultural Relations, 5, 383-406.

Ting-Toomey, S. (1980). Talk as a cultural resource in the Chinese-American speech community. Communication, 9, 193-203.

Special Interviews

"An Interview with Stella Ting-Toomey by Maria Luisa Perez Canado": Published in the Language and Intercultural Communication Journal, 2008, Vol. 8, No. 3, pp. 209-217. UK: Multilingual Matters. www.multilingual-matters.net/laic/008/0209/laic0080209.pdf

"An Interview with Stella Ting-Toomey by Thiagi: A Conversation with an Expert in Intercultural Communication": Published in the Play for Performance Newsletter, 2003, October Issue.

"Dr. Stella Ting-Toomey: Senior Interculturalist -- Profile Interview by Susana Rinderle": Published in the Society for Intercultural Education, Training, & Research (SIETAR) Newsletter, 2002, January Issue.

Manuscripts Under Preparation

Ting-Toomey, S., & Chung, L.C. (under preparation). **Understanding Intercultural Communication (Second Edition)**. New York: Oxford University Press. [Book Manuscript Length]

Ting-Toomey, S. (under preparation). Intercultural ethics: Multiple approaches and mindful choices. In G. Cheney, S. May, & D. Munshi (Eds.), ICA handbook of communication ethics. Mahwah, NJ: Lawrence Erlbaum.

PROFESSIONAL PAPERS

Competitively-Selected Papers/Panels

Motozuka, H., & Ting-Toomey, S. (2008, November). Intercultural adjustment training: A proposed model and sample application tools. National Communication Association conference, San Diego.

Ting-Toomey, S., & Chung, L. (2008, October). Culture shock: How much shock can you take? North America Simulation and Gaming Association (NASAGA) conference, Indianapolis.

Rosler, S., Ting-Toomey, S., & Lee, P. (2007, November). Family communication patterns and conflict management styles in dating relationships. National Communication Association conference, Chicago.

Ting-Toomey, S. (2007, August). A culture-sensitive situational model to guide cross-cultural communication and management research practices. IEASA (International Education Association of South Africa Annual) Conference. Port Elizabeth, SOUTH AFRICA.

Ting-Toomey, Stella (2006, June). The Japanese Intercultural Communication Field as viewed from Within and Outside of Japan--The Outsider Perspective. The Communication Association of Japan Conference, Obirin University, Machida, Tokyo, JAPAN.

Ting-Toomey, Stella (2005, May). Intercultural Conflict "Compromise": Asian and Western Views. International Communication Association Conference, New York.

Stephens, A., Ting-Toomey, S., & Lee, P. (2001, May). Self-construal and relationship maintenance strategies in intimate relationships. International Communication Association convention, Washington, D.C.

Oetzel, J., Ting-Toomey, S., Wilcox, R., Takai, J., & Pan, X. (2000, November). An analysis of the relationships among face concerns and facework behaviors in perceived conflict situations: A four-culture investigation. National Communication Association convention, Seattle, WA. [Intercultural **Top-Three Paper Award**]

Oetzel, J., Ting-Toomey, S., Masumoto, T., Yokochi, Y., Pan, X., Takai, J., & Wilcox, R.. (2000, June). Face behaviors in interpersonal conflicts: A comparison of Germany, Japan, S. Korea, and the United States. International Communication Association convention, Acapulco, MEXICO. [Intercultural **Top-Ranked Paper Award**]

Oetzel, J., Ting-Toomey, S., & Chew Sanchez, M. (1999, November). Face and facework in conflicts with parents and siblings; A cross-cultural comparison of Germans, Japanese, Mexicans, and U.S. Americans. Speech Communication Association convention, Chicago, IL.

Ting-Toomey, S. (1999, August). Intercultural conflict practice: Applications. Academy of Management Association conference, Chicago, IL. (invited)

Oetzel, J., Ting-Toomey, S., Masumoto, T., & Yokochi, Y. (1999, May). Developing a cross-cultural typology of facework behaviors in interpersonal conflicts. International Communication Association convention, San Francisco, CA. [Intercultural **Top-Ranked Paper Award**]

Ting-Toomey, S., Oetzel, J., & Yee-Jung, K. (1998, February). Self construal types and conflict management styles. Western State Communication Association convention, Denver, CO.

Ting-Toomey, S. (1997, March). Face-negotiation theory: From theory to practice. Applying Intercultural Communication Theory Symposium, CSUF Communication from Individualistic and Collectivistic Perspectives Conference, Fullerton, CA. (invited)

Ting-Toomey, S. (1996, November). Managing ethnic identity: An identity-dialectics framework. Speech Communication Association convention, San Diego, CA.

Yee-Jung, K. & Ting-Toomey (1996, March). Strength of ethnic identity and interpersonal conflict styles among Asian Americans. CSUF Theory and Research on Culture and Communication Conference, Fullerton, CA.

Ting-Toomey, S. & Gao, G. (1996, March). Intercultural Communication: Qualitative Research Approaches. CSUF Theory and Research on Culture and Communication Conference, Fullerton, CA. (invited workshop session)

Matsumoto, Y., Gudykunst, W., Ting-Toomey, S., Nishida, T., Kim, K. S., & Heyman, S. (1995, May). The Influence of individualism-collectivism on communication styles. International Communication Association convention, Albuquerque, NM. (Intercultural Communication Division: **Top-Three Paper Award**)

Ting-Toomey, S., Yee-Jung, K., Shapiro, R., Garcia, W., & Wright, T. (1994, November). Ethnic identity salience and conflict styles in four groups: African Americans, Asian Americans, European Americans, and Latino Americans (competitively-selected panel). Speech Communication Association convention, New Orleans, LA.

Hoppe, A., & Ting-Toomey, S. (1994, November). Relational dialectics and management strategies in marital couples: A qualitative study. Speech Communication Association convention, New Orleans, LA.

Chung, L. & Ting-Toomey, S. (1994, July). Ethnic identity and relational expectations among Asian Americans. International Communication Association convention, Sydney, AUSTRALIA.

Gudykunst, W., Matsumoto, Y., Ting-Toomey, S., Nishida, T., Kim, K., & Heyman, S. (1994, July). Measuring self construal across cultures. International Communication Association convention, Sydney, AUSTRALIA. (Intercultural Communication Division: **Top-Ranked Paper Award**)

Cocroft, B. & Ting-Toomey, S. (1993, May). Facework in Japan and the United States. International Communication Association convention, Washington, DC.

Ting-Toomey, S., Gao, G., Trubisky, P., Nishida, T., Lin, S. L., & Kim, H.S. (1992, January). Self-consciousness dimensions and conflict styles in five cultures. International Association of Cross-Cultural Psychology (Fourth Asian Regional Congress) convention, Kathmandu, NEPAL.

Ting-Toomey, S., Trubisky, P., Brusckhe, J., Nadamitsu, Y., Sakai, J., Nishida, N., & Baker, J. (1991, February). Face and culture: Toward the development of a facework taxonomy. Western Speech Communication Association convention, Phoenix, AZ. (Intercultural Communication Division: **Top-Ranked Paper Award**)

Ting-Toomey, S., Gao, G., Yang, Z., Trubisky, P., Kim, H.S., Lin, S.-L., & Nishida, T. (1990, November). Face maintenance dimensions and conflict styles in five cultures. Speech

Communication Association convention, Chicago, IL. (International & Intercultural Communication Division: **Top-Three Paper Award**)

Ting-Toomey, S., & Cole, M. (1990, June). Intergroup diplomatic communication: A face-negotiation perspective. International Communication Association convention, Dublin, IRELAND.

Trubisky, P., Ting-Toomey, S., Lin, S. L. (1990, June). The influence of individualism-collectivism and self-monitoring on conflict styles. International Communication Association convention, Dublin, IRELAND.

Ting-Toomey, S. (1990, February). Cross-cultural interpersonal conflict: Current status and future directions. Western Speech Communication Association convention, Sacramento, CA.

Ting-Toomey, S., Trubisky, P., & Nishida, T. (1989, November). An analysis of conflict styles in Japan and the United States. Speech Communication Association convention, San Francisco, CA. (Intercultural Communication Division: **Top-Ranked Paper Award**)

Ting-Toomey, S. (1989, May). Identity and intergroup-interpersonal bonding. International Communication Association convention, San Francisco, CA.

Ting-Toomey, S., & Gao, G. (1989, March). Intercultural adaptation process in Japan: Perceived similarity, self-consciousness, and language competence. International Conference on Cross-Cultural Communication, San Antonio, TX.

Gudykunst, W., Gao, G., Sudweeks, S., Ting-Toomey, S., & Nishida, T. (1989, March). Developmental themes in opposite-sex, Japanese-North American interpersonal relationships. International Conference on Cross-Cultural Communication, San Antonio, TX.

Sudweeks, S., Gudykunst, W., Ting-Toomey, S., & Nishida, T. (1988, July). Developmental themes in Japanese-North American interpersonal relationships. Fourth International Conference on Personal and Social Relationships, Vancouver, B.C.

Ting-Toomey, S. (1988, May). Intercultural conflicts: A face-negotiation theory. International Communication Association convention, New Orleans, LA. (Intercultural & Development Communication Division: **Top-Three Paper Award**)

Ting-Toomey, S. (1987, May). A comparative analysis of the communicative dimensions of love, disclosure maintenance, ambivalence, and conflict in three cultures: France, Japan, and the United States. International Communication Association convention, Montreal, CANADA.

Stewart, L., Ting-Toomey, S., Gudykunst, W., & Nishida, T. (1987, May). Communicative responses to problematic situations in Japanese organizations. International Communication Association convention, Montreal, CANADA.

Ting-Toomey, S., (1987, May). Rhetorical sensitivity style in three cultures: France, Japan, and the United States. Eastern Communication Association convention, Syracuse, NY.

Koike, H., Gudykunst, W., Stewart, L., Ting-Toomey, S., & Nishida, T. (1986, May). Communication openness, satisfaction, and length of employment in Japanese organizations. International Communication Association convention, Chicago, IL.

- Stewart, L., Gudykunst, W., Ting-Toomey, S., & Nishida, T. (1985, May). The effect of decision-making style on openness and satisfaction within Japanese organizations. International Communication Association convention, Honolulu, HI.
- Ting-Toomey, S. (1985, May). Japanese communication patterns: Insider versus the outsider perspective. Eastern Communication Association convention, Providence, RI. *(ERIC ED 243 166)*
- Ting-Toomey, S. (1984, August). Intercultural misunderstanding: An interpretive analysis. 7th World Congress of Applied Linguistics international conference, Brussels, Belgium.
- Ting-Toomey, S. (1984, May). Conflict management styles in Black and White subjective cultures. International Communication Association convention, San Francisco, CA. *(ERIC ED 243 166)*
- Ting-Toomey, S. (1984, March). Intercultural understanding: An interpretive perspective. Eastern Communication Association convention, Philadelphia, PA. *(ERIC ED 243 154)*
- Ting-Toomey, S. (1983, November). Culture and communication: An ethnographic coherence approach. Culture in Communication Seminar, Speech Communication Association convention, Washington, DC.
- Ting-Toomey, S. (1983, November). Intracultural and intercultural encounters: A developmental perspective. Speech Communication Association convention, Washington, DC.
- Ting-Toomey, S. (1983, October). Complaint as a conversational construct. Sixth Annual Communication, Language, and Gender conference, New Brunswick, NJ.
- Ting-Toomey, S. (1983, July). Conflict negotiation styles in the United States and the Japanese organizations. International Communication Association Communication Association of the Pacific international conference, Seoul, S. Korea.
- Ting-Toomey, S. (1983, July). Qualitative research in intercultural communication. International Communication Association-Communication Association of the Pacific international seminar, Tokyo, Japan. *(ERIC ED 233 409)*
- Ting-Toomey, S. (1983, May). The world hypotheses: Implications for intercultural communication research. International Communication Association convention, Dallas, TX.
- Ting-Toomey, S. (1983, May). Technological culture: A value orientations' approach. Society for Intercultural Education, Training and Research international conference, San Gimignano, ITALY.
- Ting-Toomey, S. (1983, May). A cultural analysis of conflict. Society for Intercultural Education, Training and Research international conference, San Gimignano, ITALY.
- Ting-Toomey, S. (1983, April). Stress management styles in the United States and Japan. Eastern Communication Association convention, Ocean City, MD.
- Ting-Toomey, S. (1983, March). The "root metaphor" orientations: Implications for intercultural communication researchers. Fifth Annual International Conference on Culture and Communication, Philadelphia, PA.

- Ting-Toomey, S. (1982, November). Toward a theory of conflict and culture. Intercultural Communication Theory Action Caucus, Speech Communication Association convention, Louisville, KY. *(ERIC ED 225 201)*
- Ting-Toomey, S. (1982, October). Communication of love and decision-making power in dating relationships. Communication, Language and Gender conference, Athens, OH. *(ERIC ED 224 066)*
- Ting-Toomey, S. (1982, October). An exploratory study of verbal negotiation patterns in high versus low marital adjustment systems. National Council on Family Relations conference, Washington, DC.
- Ting-Toomey, S. (1982, May). Coding conversation between intimates: A validation study of the Intimate Negotiation Coding System (INCS). Eastern Communication Association convention, Hartford, CT. (Interpersonal Communication Division: **Top-Ranked Paper**) (ERIC ED 224 068)
- Ting-Toomey, S. (1982, May). An analysis of communication patterns in differentially satisfied marital couples. International Communication Association convention, Boston, MA.
- Ehrenhaus, P., & Ting-Toomey, S. (1982, March). Conversational coherence and attributional processes. Temple University Discourse Analysis Conference, Philadelphia, PA.
- Ting-Toomey, S. (1980, August). Conflict: A conceptual framework. Communication Association of the Pacific international conference, Honolulu, HI.
- Ting-Toomey, S. (1980, July). Talk as a cultural resource in the Chinese-American speech community. Communication Association of the Pacific international convention, Agana, GUAM.
- Ting-Toomey, S. (1980, May). Ethnic identity and close friendship in Chinese-American college students. International Communication Association international convention, Acapulco, Mexico. *(ERIC ED 191 113)* (Intercultural Communication Division: **Top-Ranked Student Paper Award**)
- Ting-Toomey, S. (1980, April). Intercultural dialogue videotape: Classroom reactions. Northwest Communication Association convention, Coeur d'Alene, ID.
- Ting-Toomey, S., and Larson, K. (1980, February). Intercultural dialogue: An exploration. Western Speech Communication Association convention, Portland, OR.
- Ting-Toomey, S. (1979, April). The ethnography of speaking in Chinese-American students. Northwest Communication Association convention, Coeur d'Alene, Id.
- Ting-Toomey, S. (1979, February). Gossip as a communication construct. Western Speech Communication Association convention, Los Angeles, CA. *(ERIC ED 224 069)*

PROFESSIONAL ACTIVITIES

Editorial Positions

Editorial Advisory Board Member, Chinese Journal of Communication, 2007- Present.
Editorial Associate Board Member, Journal of International & Intercultural Communication, 2007 – Present.
Editorial Advisory Board Member, Journal of Asian Pacific Communication, 1988- Present.
Series Co-Editor, Communicating Effectively in Multicultural Contexts Book Series, Sage Publications, 1991-2001.
Book Review Editor, International Journal of Intercultural Relations, 1991-1998.
Associate Editor, Western Journal of Speech Communication, 2001-05.
Associate Editor, Communication Quarterly (Special Thematic Issue), 2001-02.
Associate Editor, Communication Yearbook, 1998-2003.
Consulting Editor, International & Intercultural Communication Annual, Volumes 17-19, 1992-1995.

Co-Editor, International & Intercultural Communication Annual Series. Volumes 13-16, 1988-1992.
Consulting Editor, Speech Communication Association—Applied Communication Book Series, 1991-1994.
Consulting Editor, International & Intercultural Communication Annual, Volumes 7-8, 10-11, 1981-1988.
Associate Editor, Human Communication Research, 1991-1995.
Associate Editor, Howard Journal of Communications, 1991-1995.
Associate Editor, The International Journal of Conflict Management, 1991-1994.
Associate Editor, Journal of International Listening Association, 1991-1994.
Associate Editor, Communication Reports, 1987-1990, 1991-1994.
Associate Editor, Western Journal of Communication, 1990-1993.
International Communication Association--Intercultural & Development Communication Division--
Conference Competitive Papers' Reviewer for Consecutive Years: 2000-2005.

Manuscript Reviewers (1990 – 2000 – 2008—Selective Listing)

Dissertation Reviewer (2008): Larry S. Parsons: “*Giving Face Away: An Indigenous Path for Empowering Leaders in Thailand.*” Ms. Length: 391 pages. A dissertation presented to the Faculty of the School of Intercultural Studies, Fuller Theological Seminary, Pasadena, CA. February 18, 08.

Book Reviewer (2007): Ms. Review: T. Youn-ja Shim, Min-Sun Kim, & Judith Martin’s “*Changing Korea: Understanding Culture and Communication.*” Ms. Length: 301 pages. New York: Peter Lang Publishing Group.

International & Intercultural Communication Annual

International Journal of Intercultural Relations

Communication Yearbook

Journal of Black Studies

Communication Theory

Management Communication Quarterly

Human Communication Research

Communication Quarterly

Communication Studies

Journal of Applied Communication Research

Western Journal of Speech Communication

Communication Research	The Howard Journal of Communication
Communication Monographs	Journal of Social and Personal Relationships
Journal of Adolescence Research	Critical Studies of Mass Communication
Roxbury Publications	Guilford Publications
Harper Collins Publications	Allyn & Bacon Publications
Sage Publications	Wadsworth Publishing Company
United States Institute of Peace Publications	

Positions in Professional Associations

Executive Board Member, Intercultural Communication Division, International Communication Association, 2007-Present.

Member, Intercultural Dissertation Award Committee, International Communication Association, 2000-2001.

Vice-President, ICA Board of Directors, International Communication Association, 1993-1995. (elected)

Chairperson, Intercultural & Development Communication Division, International Communication Association, 1993-95. (elected)

Vice-Chairperson, Intercultural & Development Communication Division, International Communication Association, 1991-1993. (elected)

Division Representative, Legislative Council, Speech Communication Association, 1989-91. (elected)

Member, Nomination Committee, Speech Communication Association, 1989-91. (elected)

Member, Speech Communication Association Task Force on Graduate Education, 1989-91. (appointed)

Chairperson, International & Intercultural Communication Division Executive Committee, Speech Communication Association, 1988-89. (elected)

Elected Chairperson, International & Intercultural Comm. Division, Speech Communication Association, 1988-89. Member, Task Committee on the International Status of ICA, 1988-89. (appointed)

Member, Nomination Committee, International Communication Association, 1988-89. (appointed)

Vice-Chairperson, International & Intercultural Communication Division, Speech Communication Association, 1987-88. (elected)

Chairperson, International & Intercultural Communication Award Committee, Speech Communication Association, 1987-88. (elected) (Committee Member: 1989-91)

Chairperson, Intercultural Communication Interest Group, Eastern Communication Association, 1984-85. (elected)

Secretary, Intercultural & Development Communication Division, International Communication Association, 1984-86. (elected)

Officer, International & Intercultural Communication Division--Nomination Committee, Speech Communication Association, 1983-84. (elected)

Co-director, Sixth Annual Communication, Language and Gender Conference, 1983. (elected)

Officer, Language Behavior Division, Western Speech Communication Association, 1979-80. (elected)

Conference manuscript reviewer, Interdivisional Program Section, International Communication Association, 1987-88. (invited)

Conference manuscript reviewer, Intercultural Communication Interest Group, Eastern Communication Association, 1984-86. (invited)

Conference manuscript reviewer, Intercultural & Development Communication Division, International Communication Association, 1984-85, 1988-90, 1997-2005. (invited)

Professional Conference Activities: Panel Respondents or Moderators

Roundtable Panel Respondent to (2008, November): "Intercultural Instruction: Bridging the Gap between Learning and Communication." National Communication Association conference, San Diego, CA.

Panel Respondent to (2008, November): "Pros and Cons of Asiancentric Paradigm of Communication." National Communication Association conference, San Diego, CA.

CSUF Faculty Representative/Co-Chair: "Celebrating Rich: An Enduring Teacher, Mentor, Colleague, and Scholar" --An ICA Special Theme Session -- Celebrating the Life of a Rich, Wise Man: A Special Memorial Tribute to Richard Wiseman Special Theme Session, ICA- San Francisco, May 26, 2007.

Respondent: Four Papers on the Intercultural Communication Competence: Rethinking Research ICA Intercultural Communication Panel, New York, May 29, 2005.

CSUF Representative: "Remembering Bill: A Special Colleague and Friend"-- An ICA Conference-Wide Special Theme Session -- In Remembrance of William B. Gudykunst: Celebrating the Spirit of Embracing the "Strangers" Panel, ICA-New York, May 27, 2005.

Invited Panelist: Culture and Conflict Communication Panel, National Communication Association Conference, Chicago, 11/04.

Invited Panelist: The Impact of Communication Research on the Field of Peace and Conflict Panel, National Communication Association Conference, Chicago, 11/04.

Attendant: National Communication Association Conference, Miami, FL., Roxbury Publisher's Meetings, UIC Manuscript Castoff: Understanding Intercultural Communication, 11/19/03-11/24/03.

Respondent to: Culture, Relationships, and Communication Panel, International Communication Association Conference, San Diego, 5/03.

Respondent, Chinese interpersonal relationships panel, Intercultural & Development Communication Division, International Communication Association, 1994.

Respondent, Communication, commerce and culture: Considerations for a new world economic order panel, Intercultural & Development Communication Division, International Communication Association, 1992.

Respondent, Ethnic identity, communication assumptions, and intercultural communication panel, International & Intercultural Communication Division, Speech Communication Association, 1991.

Respondent, A Chinese perspective of conflict management panel, International & Intercultural Communication Division, Speech Communication Association, 1991.

Respondent, Top papers in intercultural, development and international communication panel, Intercultural & Development Communication Division, International Communication Association, 1991.

Respondent, Variables and measurements in intercultural communication panel, Intercultural & Development Communication Division, International Communication Association, 1991.

Respondent, Cross-cultural and intercultural conflicts panel, International & Intercultural Communication Division, Speech Communication Association, 1990.

Respondent, Top papers in intercultural, development and international communication panel, Intercultural & Development Communication Division, International Communication Association, 1990.

Respondent, Comparative studies of culture and enculturation panel, Intercultural & Development Communication Division, International Communication Association, 1989.

Respondent, Conceptualizing intercultural communication competence panel, Intercultural & Interpersonal Communication Divisions, Speech Communication Association, 1988.

Respondent, The role of rules, goals, and politics in enacting social structure in international organizations panel, Organizational Communication Division, International Communication Association, 1988.

Respondent, Recent developments in intercultural communication panel, Intercultural & Development Communication Division, International Communication Association, 1988.

Respondent, Intercultural research-in-progress panel, Intercultural Communication Interest Group, Western Speech Communication Association, 1988.

Respondent, Intercultural dimensions of attraction, persuasion, and social change panel, International and Intercultural Communication Division, Speech Communication Association, 1987.

Respondent, The dialectic of self and other: Intimacy and loneliness in tension panel, Interpersonal Communication Interest Group, Eastern Communication Association, 1986.

Respondent, Conflict: A cross-cultural examination panel, Intercultural and Development Communication Division, International Communication Association, 1985.

Respondent, New and alternative approaches to the study of intercultural and development communication panel, Intercultural and Development Communication Division, International Communication Association, 1984.

Respondent, Critical issues in communication, language and gender panel, Interpersonal and Organizational Communication Interest Group, Eastern Communication Association, 1984.

Respondent, Theories and models in intercultural communication panel, Intercultural Communication Interest Group, Eastern Communication Association, 1982.

Chairperson, Intercultural and development communication: Top-ranked papers panel, Intercultural & Development Communication Division, International Communication Association, 1995.

Chairperson, Intercultural and development communication: Top division papers panel, Intercultural & Development Communication Division, International Communication Association, 1992.

Chairperson, Cultural variability in communication panel, Intercultural & International Communication Conference, California State University, Fullerton, 1990.

Chairperson, Top-three papers in international and intercultural communication panel, International & Intercultural Communication Division, Speech Communication Association, 1988.

Chairperson, Critical perspectives in new communication technologies in international communication panel, Canadian Communication Association & International Communication Association joint meetings, 1987.

Chairperson, Media and cultural diversity panel, Intercultural & Development Communication Division, International Communication Association, 1985.

Chairperson, Intercultural adjustment: Sensitizing concepts and research directions, Intercultural Communication Interest Group, Eastern Communication Association, 1985.

Chairperson, Marital communication panel, Interpersonal Communication Division, International Communication Association, 1984.

Chairperson/Organizer, Theoretical perspectives on intercultural conflict management, Society for Intercultural Education, Training and Research International Conference, 1983.

Chairperson/Organizer, Technological construction of culture: Functions and implications panel, Society for Intercultural Education, Training and Research International Conference, 1983.

Chairperson, Intercultural and organizational perspectives on conflict negotiation panel, Intercultural and Organizational Communication Action Caucus, Speech Communication Association, 1982.

Chairperson, Theories and models in intercultural communication panel, Intercultural Communication Interest Group, Eastern Communication Association, 1982.

Invited Participant, Study of culture in communication research special seminar, Speech Communication Association Special Seminar Series, 1983.

Invited Participant, Intercultural and organizational perspectives on conflict, negotiation, and decision-making action caucus, Speech Communication Association, 1982.

Invited Participant, Theory-building in intercultural communication research action caucus, Speech Communication Association, 1980.

KEYNOTE LECTURES & SPECIAL INVITATIONS & COMMUNITY SERVICE

2008--Keynote/Plenary Speaker (September 08), Intercultural Conflict Competence via Interpersonal Peace-building Practice. Peace and Justice Studies Association Conference, Portland, OREGON, 9/11 – 13, 2008.

2007--Keynote/Plenary Speaker, Developing a Global Mindset via Internationalising a Campus: A Critical Issue for the University of 21st Century. IEASA (International Education Association of South Africa Annual) Conference. Port Elizabeth, South Africa. (8/30/2007/Thurs.)

2007--Special Invited Speaker, Promoting Intercultural Communication Competencies towards Effective International Understanding and Education, Nelson Mandela Metropolitan University -- Office of International Education Colloquium (Theme: Internationalisation & Multiculturalism). (8/28/07/Tues.).

2007--Invited Faculty Presenter--University Service Faculty Exchange Seminar(s): Comparative Intercultural Communication and International Business Management Seminar. School of Business & Management, Fachhochschule Nürtingen, GERMANY. 6/16 - 6/23/2007.

2006--Invited Keynote Speaker, Developing Intercultural Communication Competence, ICOPROMO; Intercultural Competence for Professional Mobility International Conference, Part of European Union --Leonardo de Vinci Project, Lisbon, PORTUGAL, 10/9 - 10/11/2006.

2006--Invited Special Speaker, Intercultural Face-Negotiation Theory: Current Status & Future Research Directions, Nagoya University--Graduate School of Education & Human Development, Nagoya, JAPAN, 8/8/06.

2006--Invited Special Speaker, Face-Negotiation Theory and Intercultural Communication, Rikkyo University--Graduate School of Intercultural Communication, Tokyo, JAPAN, 6/20/06

2006--Knapp Endowed Chair Public Lectureship, Managing Intercultural Conflict Effectively: Connecting Facework Theory with Practice, University of San Diego, San Diego, CA. 4/19/06.

2006--Invited Keynote Speaker, Global Leadership and Transcultural Communication Competence, 2006 Global Leadership Conference--Theme: L3 Leadership: Many Paths, One Journey--sponsored by University of San Diego & Shanghai Jiao Tong University, Shanghai, CHINA, 4/6 - 4/8/2006.

2006--Invited Special Speaker, Intercultural Conflict Face-Negotiation Theory: Theory in Action, Graduate School of Languages & Intercultural Communication, University of Maryland-West, Baltimore, MD, 3/12 – 3/16/06.

2005--Invited Special Speaker, Public Lecture: Conflict Facework Competence: An Intercultural Perspective, Purdue University, Lafayette, IN, 11/9 - 11/10/2005.

2005--Distinguished Plenary Speaker, Teaching from a Mindful Intercultural Perspective, Focus on Faculty--sponsored by Center for Academic Excellence, Portland State University, Portland, OR, 9/21/05.

2005--Special Invited Speaker, Communicating Effectively Across Cultures, International Celebration Week, International Student Programs, California Institute of Technology, Pasadena, CA. 4/14/05.

2005--Keynote Speaker, Crossing Cultural Boundaries: Challenges & Choices, Oregon Women in Higher Education 25th Anniversary Conference, Portland, OR, 1/27/05.

2004--Keynote Speaker, Crossing Cultural Boundaries: Effective Intercultural Adjustment, American Institute For Foreign Studies (AIFS) Foundation--Academic Year in America, Dublin, IRELAND, 11/6/2004.

2004--Special Invited Speaker/Trainer, Managing Intercultural Conflict Effectively, University of British Columbia --Centre for Intercultural Communication Summer Institute Certificate Program, Vancouver, BC, CANADA, 6/23/04.

2004--Distinguished Lecturer, Intercultural Facework Competence: Connecting Theory with Practice, M.A. in Communications and Technology Program, University of Alberta, Edmonton, Alberta, CANADA, 5/28/04.

2004--Invited Panel Discussant, Communication Across Contexts Symposium, M.A. in Communications and Technology Program, University of Alberta, Edmonton, Alberta, CANADA, 5/28/04.

2004--Invited Speaker, Managing Communication Dynamics Across Cultures, International Celebration Week, International Student Programs, California Institute of Technology, Pasadena, CA. 4/12/04.

2004--Invited Speaker, Conflict Face-Negotiation Theory: Connecting Theory with Practice, Departmental Colloquium Series 2003-04, Department of Communication & Journalism, The University of New Mexico, Albuquerque, NM, 2/13/04.

2003--Keynote Speaker, Intercultural Facework Competence: Connecting Theory with Practice, Communication Association of Japan Conference, Sapporo, JAPAN, 6/21/2003.

2003--Special Invited Speaker, Intercultural Face-Negotiation Theory: Core Assumptions, Hokusei University, Sapporo, JAPAN, 6/19/03.

2003--Keynote Speaker, Intercultural Facework Encounters in the Information Age, Communication Association of Japan Pre-Conference, Waseda University, Tokyo, JAPAN, 6/14/03.

2003--Invited Speaker/Trainer, Fulbright-Hays Faculty Re-Entry Adjustment Workshop, Fulbright-Hays Faculty Project Abroad, Office of International Studies, University of Central Florida, Orlando, FL, 8/23/03.

2003--Invited Speaker, Developing an Intercultural Interactive Classroom, Global Studies Minor & Languages Across Curriculum Grant Project, Office of International Studies, University of Central Florida, Orlando, FL, 8/22/03.

2003--Special Invited Speaker/Trainer, Managing Intercultural Adjustment Mindfully, Fulbright-Hays Faculty Project Abroad, Office of International Studies, University of Central Florida, Orlando, FL, 6/6/03.

2003--Keynote Speaker, Communicating Competently across Cultures, The University of Vermont—The President's Distinguished Lecture Series, Burlington, VT, 3/03.

2002--Keynote Speaker, Facework at the Intercultural Intersection, Society for Intercultural Education, Training & Research/USA, Portland, OR, 11/2002.

2002--Invited Speaker, Intercultural Facework and Conflict Styles, Minority Biomedical Research Support-Research Initiative for Scientific Enhancement Program, CSU—Los Angeles, CA. 5/02.

2002--Invited Workshop Presenter, Bridging the Culture Gap: Decoding Intercultural Misunderstandings, Workshop I, and Perceiving and Collaborating Across Cultures, Workshop II, International Faculty Summer Institute, University of Central Florida Orlando, FL. 4/29/02 to 5/3/02.

2002--Invited Panel Presenter, Identity Negotiation: East meets West, Los Angeles Times Festival of Books. Los Angeles, CA. 4/02.

2001--Invited Speaker, Managing Culture Shock Mindfully. CSUF-Office of International Education & Exchange, 11/2001.

2001--Invited Speaker, Intercultural Communication & Technology. Association of American Colleges & Universities' Network for Academic Renewal. Baltimore, MD, 10/2001

2001--Invited Speaker, Intercultural Facework: Theoretical Trends & Applications. Institute of Business Education, Universitat Gottingen, GERMANY. 7/01.

2001--Invited Speaker + Seminar Faculty, Understanding Intercultural Conflict Processes, Summer Institute on Peace and Conflict (at Castle Clemenswerth), Department of Psychology, Universitat Osnabruck, GERMANY. 7/01.

2001--Invited Speaker, Multifaceted Intercultural Facework. Department of Multidisciplinary Dance, UCLA, Los Angeles, CA. 4/01.

2001--Invited Speaker/Seminar Presenter, Cultural Identity, Conflict, & Communication Doctoral Seminar, University of La Verne, La Verne, CA. 1/01.

2001--Invited Speaker, Understanding Intercultural Facework. Department of Communication Studies, University of San Diego. 10/01.

2001--Keynote Speaker, Intercultural Facework Competence: International Students Advising. National Association for Foreign Student Advising Region IV Conference, Iowa City, IW. 11/01.

2001--Invited Speaker, Contemporary Research Issues on Intercultural Facework. Department of Communication Studies, University of Iowa, Iowa City, IW. 11/01.

2000--Keynote Speaker: Communicating Across Cultures. Department. of Speech Communication., Southeast Missouri State University, Cape Girardeau, MO. 4/2000.

2000--Invited Faculty Presenter--University Service Faculty Exchange Seminar(s): Transcultural Competence Seminar. School of Business & Management, Fachhochschule Nurtigen, GERMANY. 6/2000.

2000--Professional Service Seminar(s): Asian & Western Cultural Facework. Intercultural Education & Research/Training Group, Stuttgart, GERMANY. 6/2000.

1999--Keynote Speaker: Intercultural Facework in the 21st Century: Asian and Western Perspectives. The Sixth Nordic Symposium on Intercultural Communication Conference. Oslo, NORWAY. 11/99.

1999--Invited Expert Discussant: Intercultural Communication Studies: Current Status and Future Directions Panel. The Sixth Nordic Symposium on Intercultural Communication Conference. Oslo, NORWAY. 11/99.

1999--Invited Expert Discussant: Managing Pluralistic Organizations in the Millennium. Academy of Management Association Conference, Chicago, IL. 8/99.

1999--Invited Master Teacher Speaker (June, 1999), Teaching University Teachers: Intercultural Conflict Management Applications. The Anderson School of Management, University of California-Los Angeles, 6/99.

1999--Keynote Speaker: Intercultural Conflict Competence: Eastern and Western Lenses. Pacific Rim Forum on Business & Management Communication, David Lam Centre for International Communication, Simon Fraser University, Vancouver, B.C., CANADA. 2/99.

1998--Invited Speaker: Transcultural Communication Competence, School of Business, Management & Economics, Fachhochschule Nürtingen, University of Applied Science, Nürtingen, GERMANY. 6/1998.

1998--Keynote Speaker: Intercultural Facework Theory. National Association for Foreign Student Advising Southern District Conference, Fullerton, CA., 11/1998.

1998--Invited Speaker: Families Across Cultures: Family Values. Sponsored by CSUF Office of International Education & Exchange, and Women's Center/Adult Re-entry Center, Fullerton. 3/1998.

1998--Seminar Leader, Culture, Conflict, and Communication Seminar, University of LaVerne, Doctoral Program in Educational Leadership Winter Seminar Series. 1/1998.

1997--Keynote Speaker, Facework competence in the Twenty-First Century. Theme: East-West Communication: Challenges for the New Century--David Lam Institute Conference, HONG KONG, 11/1997.

1997--Keynote Speaker, Intercultural Facework Competence: Classroom Implications, General Session, American College International & Intercultural Education Annual Conference, Anaheim, CA. 4/1997.

1996--Invited Speaker, The Classroom as an Intercultural Encounter: Implications of Cross-Cultural Communication Research. AACU's National Initiative, American Commitments: Diversity, Democracy and Liberal Learning Conference, Washington, D.C. 6/1996.

1996--Invited Speaker, Cross-Cultural Facework: Theory and Practice. Society for Intercultural Education, Training, & Research International Congress, Munich, GERMANY. 6/1996.

1996--Invited Faculty Speaker, International Negotiation Across Cultures. School of Business, Management & Economics, Fachhochschule Nürtingen, University of Applied Science, Nürtingen, GERMANY. 5/1996.

1996--Invited Speaker, Cross-Cultural Facework: Theory and Practice. Society for Intercultural Education, Training, & Research International Congress, Munich, GERMANY. 5/96.

1995--Keynote Speaker, Crossing Cultural and Ethnic Boundaries: An Identity Negotiation Perspective. Sooner Communication Conference sponsored by the Department of Communication, University of Oklahoma, OK. 3/95.

1994--Invited Speaker/Workshop Presenter, Effective Intercultural Communication. Asian Pacific Rim Communication Workshop at Nippon Bunri University, Oita, JAPAN, July 1-5, 1994.

1994--Invited Workshop Presenter, Managing Intercultural Conflict Effectively Workshop. Special Workshop--Society for Intercultural Education, Training, & Research-Japan, Waseda University, JAPAN. 6/94.

1993--Invited Speaker, Face Management and Conflict Styles in Individualistic and Collective Cultures. Department of Communication Studies, University of Kansas, Lawrence, KS. 4/93.

1993-- Invited Speaker, Effective Face-Negotiation with Pacific Rim Countries. Pacific Rim Forum on Business & Management Communication, David Lam Centre for International Communication, Simon Fraser University, Vancouver, B.C., CANADA. 3/93.

1992--Invited Speaker, Managing intercultural conflicts effectively. National Conference on Diversity in American Institutions, Fullerton, CA. 10/92

1990--Invited Speaker, Teaching Intercultural Communication: An Identity-Based Perspective module. Speech Communication Association High School Short Courses, Chicago, IL. 11/1990.

1990--Invited Workshop Presenter, Instructional Issues in a Multicultural Classroom Environment. International Communication Association "Equity & Diversity" Workshop, Dublin, IRELAND. 6/1990.

1990--Invited Speaker, Intercultural Communication Theories Seminar, Department of Speech Communication, University of Illinois-Urbana, IL. 5/1990.

1990--Invited Speaker, Intercultural Conflict: A Theoretical Framework, Communication Faculty Colloquium Series, University of California, Santa Barbara, CA. 4/1990.

1990--Invited Speaker, Managing Intercultural Conflict with Sensitivity, Department of Communication, California State Polytechnic University, Pomona, CA. 4/1990.

1989--Invited Speaker, Toward a Theory of Conflict and Culture, Faculty Colloquium Series, Department of Communication Arts & Sciences, University of Southern California, Los Angeles, CA. 11/1989.

1989--Invited Speaker, Why Study Intercultural Communication? Spotlight program at the Sixth Annual Intercultural & International Communication Conference, Miami, FL. 2/1989.

1983--Invited Speaker, Women's Role and Communication in China and Japan, International Women's Conference, Douglass Campus, Rutgers University.

1982--Invited Speaker, Culture Shock and Stages of Intercultural Adjustment, Annual International Weekend, East Coast Conference, Douglass Campus, Rutgers University.

PROFESSIONAL CONSULTING/TRAINING & COMMUNITY SERVICE

2008—Workshop Presenter, Diversity: Transcultural Communication Competency. Region 5 Educational Conference Association of Legal Administrators (ALA), Honolulu, Hawaii, 11/1/2008.

2006--Workshop Faculty/Trainer, Intercultural Communication Training: Some Dynamic Theories & Interactive Tools, Nagoya University--Graduate School of Education & Human Development, Nagoya, JAPAN, 8/5 - 8/8/06.

2006—Workshop Presenter/Leader, Training Tools for Essential Intercultural Communication Concepts, Intercultural Competence for Practitioners & Trainers (ICPT) Non-Profit Institute, Winterthur, SWITZERLAND, 5/15 – 5/16/2006.

2006—Workshop Presenter/Leader, Improving Intercultural Communication Workshop—Special Fresh Perspective Session, International Society for Performance Improvement (ISPI) 44th Annual Conference, Dallas, TEXAS, 4/10 – 4/11/2006.

2006—Workshop Presenter/Leader, Valuing Diversity and Cultural Communication Workshop—sponsored by Faculty Development Office, University of San Diego, San Diego, CA. 1/23 & 1/24/06.

2005—Workshop Presenter/Leader, Experiencing Culture Shock: Some Interactive Tools. Center for Academic Excellence—Faculty Development Workshop, Portland State University, Portland, OR, 9/21/05.

2005 to 2006--Curriculum Program Consultant, "Meeting of the Minds" & "Intercultural Communication & Social Justice" -- Communication & Conflict Management Certificate Program Curriculum Development, Center for Human Relations -- conjoint sponsors: Communication Studies & Extended Learning, California State University at Northridge, Northridge, September, 05 – June 15, 2006.

2004 to 2007: Advisory Board Member/Curriculum Consultant, Orange County Human Relations Advisory Board, Human Relations Diversity Training HR101 Curriculum Development Project, OCHR, Santa Ana, CA. (a non-profit community agency)

2004--05: Consultant, Cultural Competency Project, Southern Institute for Education and Research, Tulane University, New Orleans, LA., 4/15/04 to 7/15/04. Conference Consultancy Meeting; 6/14/04. Reviewed Conference Report Monograph, 2/15/05. (a non-profit institute)

2004: Special Invited Speaker, Asian Women and Cultural Awareness, Women's Center, CSUF, 9/23/04.

2004: Workshop Trainer, Asian Mindsets and Communication Patterns Workshop, Diversity Council Meeting, Cox Communications, San Diego, CA, 6/1/04.

2002-2004: Research Consultant, Two-Year Living Room Dialogues Research Project: Impact Assessments. Orange County Human Relations Council (Grant Project funded by the California Endowment Grant to OCHR; Project Director: Rusty Kennedy), Santa Ana, CA. 4/02 - 4/04.

2003: Workshop Trainer, Developing Linguistic and Cultural Competence Seminar, Kaiser Permanente National Diversity Conference, Half Moon Bay, CA, 9/4/03.

2002-2005: Volunteered Mediator/Surrogate Victim Role, Victim/Offender Reconciliation Program, Volunteered Community Service Hours, St. Vincent de Paul Institute, Center for Community Reconciliation, Mediation Program, Santa Ana, CA. (a non-profit institute)

2002-2005: Summer Workshop Faculty, Intercultural Conflict Management: A Mindful Approach, Summer Institute of Intercultural Communication, Portland, OR. (a non-profit institute)

1992-2008: Summer Workshop Faculty, Teaching Intercultural Communication,--Teaching Teachers "How to Teach" Intercultural Communication Effectively. Summer Institute of Intercultural Communication, Portland, OR. (Institute Directors: Janet & Milton Bennett). (a non-profit institute)

2002: Workshop Trainer, Communicating Effectively across Cultures--Two-Day Workshop. Orange County Human Relations organization, Santa Ana, CA. 8/02.

2001: Trainer & Consultant, Transcultural Communication Assessment, Eli Lilly & Company, Indianapolis, IN. 1/2001.

2000: Consultant, Eli Lilly: Diversity Culture Assessment Project, Eli Lilly & Company, Indianapolis, IN. 9/2000.

2000: Workshop Trainer, Transcultural Communication Competence: Valuing Diversity, A Two-Part Workshop, Eli Lilly & Company, Indianapolis, IN. 9/2000.

2000: Faculty Training Seminar(s): Mindful Intercultural Competence. Faculty Institute on International Studies—University of Central Florida, Orlando, FL. 5/2000.

2000: Seminar Trainer, Understanding Diversity through Communication, King County Family Services, Two-Day Training Seminar, Seattle, WA. 4/2000. (a non-profit government agency)

1999: Seminar Trainer, Enhance Your Communication with Intercultural Basics, Intercultural Diversity Learning Series--Cultural Diversity at Work Journal, Seattle, WA. 11/99.

1998: Workshop Trainer, Transcultural Competence in Global Leadership Workshop, International Conference on Global Leadership, Santa Barbara, CA. 3/1998.

1995-97: Consultant/Reviewer, Communication Program Curriculum and Comprehensive Exams, Department of Communication Studies, Hong Kong Baptist University, HONG KONG.

1997: Workshop Trainer, Transcultural Communication Competence Workshop, Work/Life Balance Issues Conference, Sponsored by Boston University, Tempe, AZ. 11/1997.

1996: Invited Workshop Speaker, Effective Intercultural Communication, Chevron Petroleum Oil, CA. 12/96.

1996: Seminar Trainer, Cross-Cultural Communication: A Skills-Based Approach, Motorola University Seminar, Three-Day Training Seminar, Schaumburg, IL. 9/96.

1996: Co-Designer & Co-Consultant, Cross-Cultural Communication: A Skills-Based Approach Project Manual & Workbook, Motorola University, Schaumburg, IL, 1996.

1996: Workshop Trainer, Intercultural Facework Communication: Training Implications Workshop, Society for Intercultural Education, Training, & Research--Germany Chapter, Stuttgart, GERMANY. 5/1996.

1996-98; Workshop Faculty, Intercultural Communication Theory: Advanced Seminar, Summer Institute of Intercultural Communication, Portland, OR, July-August, 1996/97/98.

1996: Seminar Trainer, Effective Intercultural Communication, Motorola University, Schaumburg, IL, 3/1996.

1996: Focus Group Moderator, "BELL Project," Asian Marketing Division, Hispanic and Asian Marketing and Communication Research Firm, Pasadena, CA, 2/1996.

1995: Focus Group Moderator, "GAME Project," Asian Marketing Division, Hispanic and Asian Marketing and Communication Research Firm, Vancouver B.C., and San Francisco, 1/1995.

1991: Workshop Faculty, Applying the Intercultural Perspective, Summer Institute of Intercultural Communication, Portland, OR, 1991. (a non-profit institute)

1991-92: Workshop Faculty, Foundations of Intercultural Communication, Summer Institute of Intercultural Communication, Portland, OR, 1991/1992. (a non-profit institute)

1985-86: Consultant, "Internationalizing the Curriculum: Training for the Intercultural Experience" project, Graduate School of Education, Rutgers University, 1985-86. (Project Directors: Joyce Penfield & Eileen Hansen; project was funded by a SNJ-DHE grant.)

1984-85: Consultant, "Perceptions Regarding Asian Americans" project, The Committee on Asian Studies of the International Center, Rutgers University, 1984-85. (Project Director: Peter Li; project funded by a SNJ-DHE grant.)

1980-81: Research Consultant, "Employment Needs of Asian/Pacific American Women" project, United States Department of Labor, Women's Bureau, (for Communication Design), Seattle, WA, 1980-81.

1979-80: Research Consultant, "King County Multiracial Women Needs Assessment" project, Department of Women's program, City of Seattle, (for Communication Design), Seattle, WA, 1979-1980.

1979: Researcher, "City Light Energy Conservation and Community Needs Assessment" project, Department of Energy Conservation, City of Seattle, (for Communication Design), Seattle, WA, 1979.

1979: Researcher/Interviewer, "Economic and Community Development in International District" project, Department of Economic and Housing Office, City of Seattle, Seattle, WA, 1979.

DEPARTMENTAL, SCHOOL, AND UNIVERSITY SERVICES

Curriculum Development

- 2007: Proposed & designed a Special Topic New Course: "HCOM456: Intercultural Conflict: Theory & Practice." California State University, Fullerton (CSUF), Departmental & College Curriculum Committee: Course Approved. University Approved: 4/2008.
- 2006: Designed the Content Curriculum of an ASAM Course (1st time teaching prep., Fall 2006): "ASAM/HCOM340: Asian American Communication." CSUF -- joint listings by Asian American Studies & Human Communication, CSUF.
- 2003: Initiated and launched a New Pro-Seminar; "SPCOM492T: Intercultural Conflict Competence" Human Communication Studies, California State University, Fullerton (see also HCOM456—Curriculum Innovation, CSUF).
- 2000: Redesigned and developed: "SPCOM422: Intercultural Communication: Application & Training." Speech Communication, CSUF.
- 1995: Redesigned: "SPCOM522: Graduate Seminar in Intercultural Communication." Speech Communication Graduate Program, CSUF.
- 1995: Redesigned: "SPCOM510: Graduate Seminar in Interpersonal Communication." Speech Communication Graduate Program, CSUF.
- 1993-94: Redesigned: "SPCOM220: Interpersonal Conflict Management." Speech Communication. Undergraduate Program, CSUF.
- 1992-93: Developed a new undergraduate course: "SPCOM313: Interpersonal Communication Theory" Speech Communication, CSUF.
- 1991-92: Redesigned an undergraduate course: "SPCOM413: Communication in Interpersonal Relationships" Speech Communication, CSUF.
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- 1988-89: Developed a new undergraduate course: "Introduction to Language, Culture, and Communication." Title VI Grant project, Arizona State University and the Maricopa Community College District.
- 1986-87: Developed a new Ph.D. course: "Qualitative Research Methods." SCILS Ph.D. Program, Rutgers University.
- 1985-86: Developed a new Ph.D. course: "Interpersonal Communication Inquiry: Theory and Research." SCILS Ph.D. Program, Rutgers University.
- 1985-86: Developed a new Ph.D. course: "Foundations of Quantitative Research Methods." SCILS Ph.D. Program, Rutgers University.

- 1984-85: Proposed and designed a Ph.D. course: "Interpersonal Communication: Theory, Research, and Analysis" S CILS Ph.D. Program, Rutgers University.
- 1984-85: Proposed and designed a Ph.D. course: "Qualitative/Philosophical Inquiry in Communication." SCILS Ph.D. Program, Rutgers University.
- 1983-84: Proposed and designed a senior-level honors' special seminar: "Advanced Communication Theory and Research Seminar."--served Department of Communication Henry Rutgers honors' students.
- 1983-84: Proposed and designed (with W. Gudykunst) a senior-level international workshop: "Intercultural Communication Workshop."--served both international students and American students on campus, Rutgers University.

Professional Development & Personal Learning

Professional Development Workshops/Short Courses Taken: "Making Multicultural Groups Work" (SIIC-Portland, 7/14-7/18, 2008), "Developing Perceptual Flexibility for Global Leadership" (SIIC-Portland, 7/9-7/11/08), "Experiential Tools for Intercultural Learning" (SIIC-Portland, 7/16-7/20/2007), "Creating Space for Effective Communication" (SIIC-Portland, 2005), "Conflict Mediation Training" (St. Vincent de Paul Institute, 2002), "Powerful Learning and the Perry Scheme--Measure of Intellectual Development" Post-Conference Workshop (CSUF, 1/2002), "Conflict Mediation with Heart" (NCA-Seattle, 2000), "Dramatic Approaches to Teamwork" (NCA-Seattle, 2000), "Theatre of Empowerment" (NCA-Seattle, 2000), "Art as Intercultural Communication" (SIIC-Portland), "Movements and Rhythms Across Cultures" (SIIC-Portland), "European Perspectives on Intercultural Communication," (SIIC-Portland), "Developing Intercultural Teams" (SIIC-Portland), "Interactive Experiential Strategies for Multicultural Training" (SIIC-Portland). CSUF Faculty Development Workshops: PowerPoint Basics: 11/12/2006, PowerPoint Intermediate: 12/14/2006; SPSS Updates: Basics Interface: 11/02/2006, SPSS Intermediate Part 1: 11/09/2006, SPSS Intermediate Part 2: 11/16/2006; Blackboard—3-Hour Crash Course Workshop: 3/3/2006.

Departmental-School Committees and Other Services

2007 - Present: CSUF Representative & Advisory Board Member/Steering Committee on: Joint International Research Projects with Nelson Mandela Metropolitan University-Port Elizabeth, South Africa, and Nürtingen-Geislingen University, Germany. Cross-Cultural Communication & International Management African Research Program.

2008-09 Member, Departmental Executive Committee, CSUF.

2008-09 Member, Departmental Personnel Committee, CSUF.

2007-08 Chair, Departmental Intercultural Comm. Tenure-Track Position Search Committee, CSUF. (Successful Search: 2 Hires: Tenzin Dorjee, UCSB, & Marcia Dawkins, USC)

2007-08 Member, Departmental Personnel Committee, CSUF.

- 2007-08 Member, Departmental Representative Team--CSUF University Grievance Committee.
- 2007 CSUF Faculty Representative Participant to: Denmark International Studies Week-Long Spring International Educator's Workshop, Copenhagen, DENMARK, 4/22 - 4/29/07.
- 2007 CSUF Spring Research Sabbatical Leave.
- 2006 Fulbright Teacher & Administrator Exchange Interview Sessions, Sponsored by the International Education & Exchange Program, CSUF 12/2/06.
- 2006 Chair, Intercultural Communication Tenure-Track Position Search Committee, Fall, 2006.
- 2005-2006 2006 Spring Semester: On Professional Leave Without Pay from CSUF -- Served as Knapp's Endowed Chair of Liberal Arts, University of San Diego, San Diego, CA., Spring, 2006.
- 2005 Fall Departmental Search Committee--Intercultural Position, CSUF.
- 2004-2005 Departmental Curriculum Committee, CSUF
- 2004-2005 Departmental Search Committee, CSUF.
- 2003-05 Departmental Graduate Committee, CSUF.
- 2003-04 Departmental Research Committee, CSUF.
- 2002-05 Certified Conflict Mediator, Institute for Conflict Management, St. Vincent de Paul. Non-profit Community Service Mediation Sessions—Volunteer Hours + Community Service.
- 2001-03 Chair, Research Committee, CSUF.
- 2001 Departmental Search Committee, CSUF.
- 2000 CSUF Research Sabbatical Leave, Fall, 2000.
- 1999-01 Committee Member, Departmental Search Committee, CSUF.
- 1999-01 Women's Center Advisory Board--Board of Directors
- 1999-01 Student Center Leadership Council--Leadership Board Member.
- 1999-00 Departmental Curriculum Committee, CSUF.
- 1999-01 Departmental Research Committee, CSUF.
- 1999-00 Departmental Search Committee, CSUF.
- 1996-1998 University Committee, International Education Committee, CSUF.
- 1997-98 Committee Member, Departmental Search Committee, CSUF.
- 1995-98 Committee Member, Planning Committee for the Conference on Comm. & Culture, CSUF.
- 1995-98 Committee Member, Departmental Graduate Committee, CSUF.
- 1993-98 Committee Member, Departmental Research Committee, CSUF.
- 1991-92 Committee Member, University Extended Education Committee, CSUF.
- 1991-92 Chairperson, School-wide Research & Faculty Development Committee, CSUF.
- 1991-92 Committee Member, School-wide Diversity Conference Planning Committee, CSUF.
- 1991-92 Committee Member, Departmental Search Committee, CSUF.
- 1991-93 Committee Member, Departmental Graduate Committee, CSUF.

- 1991-93 Committee Member, Departmental Research Committee, CSUF.
- 1990-92 Mentor, University Mentoring Program, CSUF.
- 1990-91 Committee Member, Planning Committee for the Intercultural & International Communication Conference in Japan and the United States, CSUF.
- 1990-91 Committee Member, University-wide School of Communications' Dean Search Committee, CSUF.
- 1990-91 Chairperson, Departmental Research Committee, CSUF.
- 1990-91 Committee Member, Departmental Graduate Committee, California State University, Fullerton.
- 1990-91 Committee Member, Area Ad Hoc Graduate Program Reform Committee, CSUF.
- 1990-91 Committee Member, Planning Committee for the First Annual Conference on Intercultural & International Communication, CSUF.
- 1990-91 Committee Member, University-wide School of Communications' Dean Search Committee, CSUF.
- 1990-91 Chairperson, Departmental Research Committee, CSUF.
- 1990-91 Committee Member, Departmental Graduate Committee, CSUF.
- 1990-91 Committee Member, Area Graduate Program Reform Committee, CSUF.
- 1989-90 Committee Member, Planning Committee for the First Annual Conference on Intercultural & International Communication, CSUF.
- 1989-90 Committee Member, Departmental Graduate Committee, CSUF.
- 1989-90 Committee Member, Departmental Research Committee, CSUF.

- 1988-89 Co-Chair, Departmental Distinguished Lecturer Series, Arizona State University.
- 1988-89 Committee Member, Interdisciplinary Ph.D. in Communication Admissions Committee, Arizona State University, Tempe, AZ.
- 1988-89 Committee Member, College Affirmative Action Committee, Arizona State University.
- 1988-89 Committee Member, Hispanic Center Special Search Committee, Arizona State University.
- 1988-89 Committee Member, Departmental Graduate Committee, Arizona State University.
- 1988-89 Committee Member, Departmental Chairperson Search Committee, Arizona State University.
- 1988 Committee Chair, Departmental Affirmative Action Committee, Arizona State University.
- 1987-89 Committee Member, Interdisciplinary Ph.D. in Communication Executive Committee, Arizona State University.
- 1987-88 Committee Member, Departmental Search Committee, Arizona State University.
- 1987-88 Committee Member, Departmental Personnel Committee, Arizona State University.
- 1987-89 Committee Member, Departmental Graduate Committee, Arizona State University.

- 1986-87 Committee Member, SCILS Administrative Council Committee, Rutgers.
- 1986-87 Committee Member, Departmental Search Committee, Rutgers.
- 1986-87 Committee Member, Departmental Curriculum Committee, Rutgers.
- 1986-87 Undergraduate Advisor, Minority Students Orientation Program, Livingston Campus, Rutgers.
- 1986-87 Workshop Director, Intercultural Communication Workshop with Jilin-China exchange students and American students on campus, Graduate School of Education, Rutgers.

- 1984-86 Project Member, "Asian American Stereotypes and Communication," educational project, International Center, Rutgers.
- 1984-86 Committee Member, Committee on Asian Studies, International Center, Rutgers.
- 1984-85 Planning Committee Member, Sixth East Coast Asian American Education Conference, International Center, Rutgers.
- 1984-87 Associate Member, Graduate Faculty of the School of Communication, Information and Library Studies, Rutgers.
- 1984-87 Ph.D. Qualifying Exam Reviewer, Graduate Faculty, SCILS, Rutgers.

- 1984-87 Committee Member, Ph.D. Dissertation Committee (Concetta Stewart).
- 1984-87 Committee Member, Ph.D. Research Methods Area Committee, Graduate Faculty, SCILS, Rutgers.
- 1984-87 Committee Member, Ph.D. Communication Theory Area Committee, Graduate Faculty, Rutgers.
- 1983-84 Director, Departmental Henry Rutgers Honors' Program.
- 1983-84 Director, Departmental Undergraduate Senior Honors' Program.
- 1983-85 Committee Member, Departmental Search Committee, Rutgers University.
- 1983-84 Committee Member, Departmental Interpersonal Instructional Committee.
- 1983-84 Committee Member, FIPSE-FICE Research Task Force.
- 1983-84 Undergraduate Advisor, Departmental Graduating Senior Program.
- 1982-83 Chairperson, Departmental Faculty Colloquium Series.
- 1982-83 Chairperson, Departmental Intercultural and International Communication Program.
- 1982-83 Chairperson, Departmental Interpersonal-Small Group Communication Program.
- 1982-84 Committee Member, Departmental Research and Development Committee.
- 1982-83 Committee Member, Departmental Undergraduate Students Advising Task Force.
- 1981-82 Committee Member, Departmental Basic Course Curriculum Development Committee.

Additional Departmental Student Committee Services

- 2008 - Present: M.A. Faculty Comp. Advisor: Michelle Hu, Shelly Hsin-Yun Lee, Enid Soriano.
M.A. Committee Member: Hazel Lodevico (mass comm.. grad.)
- 2009 Spring: Supervised Independent Grad. Research HCOM599: Enid Soriano.
- 2008 Fall: Supervised Independent Grad. Research HCOM599: Michelle Hu & Shelly Lee.
- 2007-Present: M.A. Applied Project Advisor: Masako Viridi (Projected completed: 12/2008), Jean Hotta. M.A. Thesis Advisor: Vivien Ruifang Zhang
- 2006 - 2008: M.A. Applied Project Advisor: Hiromi Motozuka (Projected completed, 1/2008)—Nominated Her for CSUF 2008 Outstanding Alumni Award—Award Granted & Presented in CSUF Honors Convocation, May 16, 2008.
- 2005 -2006: M.A. Applied Project Advisor: Donna Jean-Louden (Project completed, Spring 2006)
M.A. Committee Member: Alejandro (Alex) Jazan (Comp. completed, Spring,2007)

- 2004 – 2008: Graduate Course Supervisor on Independent Studies' Projects (HCOM599 or HCOM499):
Enid Soriano (HCOM599), Jean Hotta (Fall, 2007), Hiromi Motozuka (Fall, 2006), Kathleen Conway (Spring, 2006), Donna Jean-Louden (Spring, 2006), Luke Winslow (Spring, 2005), Denise Schulmeyer (Spring, 2005), Dayane Souza (Fall, 2004), Ana-Marie Vargas (Spring, 2004), Shonna Ries (Spring & Fall, 2004), Wendy Harrison (Fall 2003).
- 2003-2005: M.A. Thesis Advisor--Thesis Completed: Shonna Ries Rossler, Spring 2005, and Masako Kato, Spring 2005.
Thesis Committee Member-- Completed: Ana-Marie Vargas, Spring, 2005.
M.A. Applied Project Advisor-- Completed: Denise Schulmeyer, Summer 2005.
Graduate Independent Study Completed: Shawn Tanuvasa, Spring, 2005.
- 2000-2004: Master Thesis Advisor: Gloria Strasburger (degree completed 4/03), Jessica Tan (degree completed 4/01)// Committee Member to: Meekyung Chung, Shayna Hsiang-Hsiu Hsiung, Sakuna Sarai, Wendy Harrison (degree 12/03), Harry Hao.
- 1999 Invited Dissertation Outside Advisor: Ann Schaubert (1999), "Assessing Organizational Climate: First Step in Diversifying an Organization" Dissertation & Doctoral Committee. Union Institute. Cincinnati, Ohio, 1997 - 1999.
- 1997-99 Master Thesis Advisor: Yasuhito Naganishi, Andre Stephens// Committee Member to: VJ Gururaja, Jeff Horn, Peter Lee, Naoto Ogawa, Kenji Sugano, Junko Tominaga.
- 1994-96 Master Thesis Advisor: Trina Wright (degree completed 7/96)// Committee Member to: Linda Chalmers, Shelton Hill, Tomohiro Hasegawa, Chie Misumi. Marilee Bagshaw, Steve Borgard, Sherrie Guerrero (degree completed 5/96), Kimberlie Hubbert (degree completed 5/95), Carmen Lee (degree completed 5/96), Sally Takahashi (degree completed 12/95).
- 1992-94 Master Thesis Advisor: Angela Hoppe (degree completed 9/93), Kimberlie Yee-Jung (degree completed 5/94), CSUF// Committee Member to: Yuko Matsumoto (degree completed 5/94), Felicia Nepamuceno, Sheri Luo, Robin Shapiro (degree completed 5/94), CSUF.
- 1991-93 Master Thesis Advisor to: Beth Cocroft (degree completed 3/92) (CSUF Honorable Mentioned Master Thesis Award), Amy Starr (degree completed 8/92), Leeva C. Chung (co-advising, degree completed 12/92), Tom Berry (degree completed 5/92).
- 1991-93 Master Thesis Committee Member to: Hiroshi Ota (degree completed 9/93), Kevin Erbe (degree completed 9/93), Philip Aust (degree completed 5/93), Seiichi Morisaki (degree completed 8/92), Marilou Morris (degree completed 8/92), Jeff Simon (degree completed 8/92), CSUF.
- 1990-92 Thesis Committee Member to: Debra Cleaver, Ricardo DeCasas, Joseph Komarnicki, William Murphy, CSUF. 1989-90: Thesis Committee Member to: Jon Brusckhe, Jiro Sakai, Kiyoko Sueda, CSUF.
- 1988-89 Thesis Chair to: Mark Cole, David Doyle, Paula Trubisky, Alba Urcuyo-Harrett, Vivian Yang--M.A. Thesis Committees, Arizona State University.

- 1989 Paula Trubisky received the "1989 Distinguished Master Thesis Award" from International & Intercultural Communication Division, Speech Communication Association. Advisor: Stella Ting-Toomey.
- 1987-89 Committee Member to: Effie Baker, Joyce Baker, Sandra Blaisedell, Ge Gao, Lisa Greene, Shannon Grenz, Lauren Gumbs, Huan-Nan Lu, Lynda McCroskey, Yoko Nadamitsu, and Zhizhong Yang--M.A. Thesis Committees, Arizona State University.
- 1987-89 Committee Member to: Ge Gao, Ruth Guzley, and Karen Schmidt--Ph.D. Committees, ASU.
- 1987-88 Thesis Chair, Sandy Sudweeks' M.A. Thesis Committee, Arizona State University. (Received ASU 1988 Distinguished "Thesis of the Year" Award.)
- 1983-84 Committee Member, Henry Rutgers Undergraduate Thesis Committee (Jason Lustig).
- 1982-83 Thesis Director, Henry Rutgers Undergraduate Thesis Committee (Patty Shwartz).

GRANTS, HONORS, AND AWARDS

- 2007, Nov.: Recipient of the 2007 National Communication Association—Communication and Social Cognition Division Distinguished Book Award -- “The Sage Handbook of Conflict Communication” Book (792 pages), Sage Publications. (with John Oetzel)
- 2006-07: Recipient of the 2006 CSUF Faculty Book Author Recognition Award – “The Sage Handbook of Conflict Communication” Book, Sage Publications. (with John Oetzel)
- 2006-07: CSUF 2007 Outstanding Faculty Recognition for Scholarship in the *Highest Quality*, Seminal Books and Monographs Award: "The Sage Handbook of Conflict Communication" Monograph, Sage Publications.
- 2006-07 Spring Semester, 2007, CSUF Spring Semester Faculty Research Sabbatical Leave Proposal--Approved.
- 2005-06 Recipient of the CSUF Faculty Book Author Recognition Award – “Understanding Intercultural Communication” Text, Roxbury Publications. (with Leeva Chung)
- 2004-05 Recipient of the Outstanding CSUF Teacher-Scholar Recognition Award -- in recognition of "Exceptional Teaching Effectiveness" in the past three years.
- 2000-2001 CSUF Outstanding Faculty Recognition for Scholarship in the Highest Quality, Seminal Books, Book Award Recognition: “Managing Intercultural Conflict Effectively” book. Sage Publications. (with John Oetzel).
- 2000-2001 CSUF Outstanding Faculty Recognition Awards For Scholarship that Results in the Highest Quality Seminal Peer-Reviewed Journal Articles.

- 2000 CSUF Fall Semester Faculty Research Sabbatical Leave Award, 2000.
- 2000 Top-Three Paper Award, NCA International & Intercultural Comm. Division.
- 2000 Top-Ranked Paper Award, ICA Intercultural & Development Comm. Division.
1999 Top-Ranked Paper Award, ICA Intercultural & Development Comm. Division.
- 1996 Faculty Research Travel Grant, Office of Academic Programs, CSUF.
- 1996 International Faculty Exchange Travel Award, Academic Affairs, CSUF.
- 1996 Faculty Enhancement & Instructional Development Grant, California State University, Fullerton.
- 1996 Competitive Performance Salary Step Increase Award, CSUF.
- 1995 Outstanding Service Award 1993-95, Intercultural & Development Communication Division, ICA.
- 1995 Faculty Enhancement & Instructional Development Grant, CSU-Fullerton.
- 1995 Top-Three Paper Award, Intercultural & Development Communication Division, International Communication Association.
- 1994 Top-Ranked Paper Award, Intercultural & Development Communication Division, International Communication Association.
- 1994 Summer Senior Grant Research Award, California State University, Fullerton.
- 1994 CSUF Spring Semester Faculty Research Sabbatical Leave Award.
- 1992 Distinguished Article Award, International & Intercultural Communication Division, Speech Communication Association.
- 1992 Affirmative Action Research Grant, Faculty Research & Development, California State University, Fullerton, release-time.
- 1991 Faculty Enhancement & Instructional Development Grant, California State University, Fullerton, release-time and research stipend award.
- 1991 Top-Ranked Paper Award (as first author & with six co-authors), Intercultural Communication Division, Western States Communication Association.
- 1990 Outstanding Intercultural Scholar, College of Communications Academic Achievement Award, Ohio University, Athens, OH. May, 1990.
- 1990 Junior Faculty Competitive Research Grant, California State University Fullerton Foundations.
- 1990 Affirmative Action Research Grant, Faculty Research & Development, California State University, Fullerton, release-time, and research stipend award.
- 1990 Top-Three Paper Award (with international collaborators), International & Intercultural Communication Division Speech Communication Association, Chicago, IL.

- 1989 Outstanding Book Award (with William B. Gudykunst), Culture and Interpersonal Communication monograph. International & Intercultural Communication Division, Speech Communication Association, San Francisco, CA.
- 1989 Top-Ranked Ralph Cooley Distinguished Paper Award (with P.Trubisky & T. Nishida), International & Intercultural Communication Division, Speech Communication Association, San Francisco, CA.
- *****
- 1989 Outstanding Leg-of-the-Stool Award for Excellence in Research, Dept.of Comm. & College of Public Programs, Arizona State U. (with salary adjustments)
- 1989 Arts/Social Sciences/Humanities Research Grant, Council for Research & Creative Activities, Arizona State University.
- 1987-89 Top-Three Overall Merit Performance Recipient in Teaching, Research, and Service (with salary adjustments), Department of Communication, Arizona State University.
- 1988 Top-Three Paper Award, Intercultural & Development Communication Division, International Communication Association.
- 1988 Arts/Social Sciences/Humanities Research Grant, Council for Research & Creative Activities, Arizona State University.
- 1988 Graduate College Faculty Research Conference Grant, Arizona State University.
- 1988 International Who's Who of Professional and Business Women.
- 1987 President's Coordinating Council on International Programs, Research Grant, Rutgers,
- 1985 Fellowship, "Global Interdependence and New Jersey Education," Woodrow Wilson National Fellowship Foundation, Princeton University.
- 1984-85 Rutgers-Fukui International Faculty Exchange Grant, International Center, Rutgers.
- 1984-85 Minority Faculty Development Grant, Office of the Provost, College Avenue Campus, Rutgers University.
- 1984-85 University Research Council Grant, Rutgers University.
- 1984 University Junior Faculty Research Sabbatical Leave. Delivered four major intercultural communication lectures at Nihon University and Fukui University, Japan.
- 1983-86 University Faculty Supplemental Salary Awards, Rutgers University.
- 1983 United States Outstanding Young Women of the Year Award.
- 1982 Top-Ranked Paper Award, Interpersonal Communication Interest Group, Eastern Communication Association, Hartford, CT.
- 1980 Top-Ranked Student Paper Award, Intercultural & Development Communication Division, International Communication Association, Acapulco, MEXICO.

1980-81 Fellowship, Minority Education Division, Graduate School, University of Washington.
& Two Full-Year Tuition Scholarships, Graduate School, University of Washington.

CSUF TEACHING: STUDENTS' RATING OF INSTRUCTION (SRI)

STT's Recent SRI : (1 = Poor; 4 = Outstanding)

Fall, 2003: *LARGE HCOM 320: 3.71, HCOM422: 3.99, HCOM492T: 3.98;
Spring, 2004: HCOM220: 3.72, *HCOM320: 3.71, HCOM522: 3.93.

Fall, 2004: HCOM320: 3.80, *HCOM320: 3.57, HCOM422: 3.79.
Spring, 2005: HCOM220: 3.79, *HCOM320: 3.66, HCOM522: 3.74.

Fall, 2005: HCOM320: 3.81, *HCOM320: 3.69, HCOM422: 3.95.
Spring, 2006: PROFESSIONAL LEAVE--Served as Invited Knapp Endowed Chair
of Liberal Arts, University of San Diego (USD), San Diego, CA.

Spring, 2006: Taught USD COMM475: Intercultural Comm. [5 = Outstanding]:
[Overall, I rate this course as: 4.46 out of a 5-pt. scale]
[Overall, I rate this instructor as: 4.68 out of a 5-pt. scale]

CSUF: 4-pt. scale system = 4 = Outstanding

Fall, 2006: HCOM340: 3.73, *HCOM320: 3.44, HCOM422: 3.96.
Spring, 2007: RESEARCH SABBATICAL LEAVE

Fall, 2007: HCOM220: 3.84, *HCOM320: 3.56, HCOM422: 3.77.
Spring, 2008: *HCOM320 : 3.72, HCOM456: 3.92, HCOM522: 3.96.

(*G.E. LARGE HCOM320 = 90 - 110 students)

COMPARE TO OVERALL DEPARTMENTAL SRI MEAN RANGE: 3.40 - 3.55.

PROFESSIONAL MEMBERSHIPS

Academy for Intercultural Research (Founding Fellow/Charter Member)
Society for Intercultural Education, Training & Research (SIETAR-USA)
International Communication Association (ICA)
National Communication Association (NCA)
Western States Communication Association (WSCA)

STT's Curriculum Vitae: Last Update -- March 1, 2009.
